






Cheque Collection Box

for Insurance Premium Payment

FTLife's "Cheque Collection Box" for insurance premium payment is now in service!

We always look for different insurance premium payment methods at your convenience and from now on, you can drop off cheques in FTLife's "Cheque Collection Box" located at designated Chow Tai Fook branches!

Addresses of the designated Chow Tai Fook branches:

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|---|--|---|
|  | 3rd Central Branch | 39 Queen's Road Central |
|  | 11th Causeway Bay Branch | Shop 10, Kai Chiu Road |
|  | 2nd North Point Branch | Shop G22-G24, G/F, Harbour North Phase 2, 123 Java Road |

For enquiries, please contact FTLife Customer Service Hotline: (852) 2866 8898

Points to note:

- 1) This payment method is only applicable for settling premiums of insurance policies maintained with FTLife.
- 2) We only accept cheque printed with the name of policyholder, insured or beneficiary of the policy and it must be a crossed cheque made payable to "FTLife Insurance Co Ltd".
- 3) Please state clearly the policy number, policyholder's name and contact phone number at the back of the cheque; or you may attach the Premium Notice with it.
- 4) If you wish to pay for more than one policy's premium, please also list out respective amount at the back of the cheque.
- 5) Please allow 7 working days for payment processing under normal circumstances. An official receipt will be mailed to the policyholder upon completion. If the cheque cannot be successfully processed, our customer service officer will contact the policyholder for any follow-up actions.
- 6) In case of disputes, FTLife reserves the right to accept or reject the cheque.