

e-ConNET Healthcare Service

Regent and Wealth Series



FTLife Insurance Company Limited ("FTLife") understands your needs. Accordingly, besides exceptional wealth management and insurance plans, FTLife provides the eligible users¹ with considerate "e-ConNET Healthcare Service (Regent and Wealth Series)" ("This Service")². The professional team has formed firm medical support that render you with one-stop medical services. It honours its service commitment with superior and professional life plans.

Policy owner and his/her eligible family members (if applicable) can enjoy this service up to 20 years upon approval of application of Eligible Plans³!



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e-ConNET Healthcare Service (Regent and Wealth Series)



Eligible Plans (must fulfil the designated Plan code)³:

Plan name	Policy effective date
<ul style="list-style-type: none"> ✓ Regent Insurance Plan 2 (Premier) ✓ Regent Insurance Plan 2 (Global Premier 5-year / 8-year Version) 	On or after 1 May 2022
<ul style="list-style-type: none"> ✓ Regent Prime Insurance Plan II (Premier) ✓ Regent Elite Insurance Plan II (Premier) 	On or after 27 September 2021
<ul style="list-style-type: none"> ✓ MyWealth Savings Insurance Plan (Premier) 	On or after 7 August 2023

Designated First-Year Premium [#] (USD)	Eligible Users ¹	Effective period (Starting from the policy effective date of Eligible Plans ³)		
		2-Year Premium Payment Period	5-Year Premium Payment Period	10-Year Premium Payment Period
30,000 - 50,000	Policy Owner	2 years	5 years	10 years
> 50,000 - 100,000	Policy Owner and his/her eligible family members	2 years	5 years	10 years
>100,000	Policy Owner and his/her eligible family members	4 years	10 years	20 years

[#] After large size discount (if applicable) and prepaid premium (if any), loading premium (if applicable) and premium of other rider(s) (if applicable) will not be included. The exchange rate of HKD8 = USD1 and CNY7 = USD1 will be used to calculate the Designated First-Year Premium for policies denominated in USD. The exchange rate shown above for reference only, FTLife reserves all the rights to amend the exchange rate listed above without any prior notice.

Service Scope

- ✓ Second Medical Opinion Service⁴
- ✓ Medical Referral Service^{5,6,8}
- ✓ Mainland China Escort Service and VIP Access⁹



Details of e-ConNET Healthcare Service (Regent and Wealth Series)

1 Second Medical Opinion Service⁴

If patients can obtain professional advice from various aspects, they can more effectively decide on the most suitable treatment plan. The second medical opinion service⁴ is provided by network doctor¹⁰ through designated service centers⁷, who gives related treatment plans for reference.

2 Medical Referral Service^{5,6,8}

Proper care and support are essential for recovery. e-ConNET Healthcare Service (Regent and Wealth Series) carefully prepares a wide array of medical referral services^{5,6,8} to make you worry-free throughout the recovery.

Specialist Referral Service⁶

- Help you find and select the appropriate specialist and get the treatment at earliest advance.

Humansa² Post-Hospitalization Referral Service⁸

- Private nursing services
- Home-based rehabilitation training

In addition, Humansa² provides integrated community caring services, home care professional services and house cleaning service. For details and offer, please enquire Humansa² at 2628 7020 and make appointment.

3 Mainland China Escort Service and VIP Access⁹

When the client seeks medical treatment in Mainland China (other than Hong Kong and Macau), the representative will escort the client at the designated network hospital¹¹ to arrange the hospital admission through the VIP access. The client does not have to worry about waiting and exclusively enjoy faster medical services.



Chatbot for
e-ConNET Healthcare Service



24 Hours Hotline
(852) 2866 8898

Remarks:

1. This Service is available for Eligible Users within the Effective Period. Eligible Users refer to policy owner who purchase Eligible Plans with Designated First Year Premium paid of the Eligible Plans approved by FTLife and his/her eligible family members (i.e. spouse and children, where applicable).
2. "e-ConNET Healthcare Service (Regent and Wealth Series)" ("This Service") is only applicable when the eligible insurance plans (Please refer to remark 3 for details) ("Eligible Plans") are in force when using this service. This Service is provided by third-party service providers, UMP Professional Management Limited("UMP") and Humansa. This Service is not a part of the policy coverage. FTLife Insurance Company Limited ("FTLife") will not make any representations, warranties or undertakings regarding the quality and supply of the above services and will not assume any responsibilities arisen from this Service provided by these service institutions. This service is with no additional premium. FTLife reserves the right to replace this service institutions, review, adjust or change the details, terms and conditions of the above services from time to time, and terminate and/or suspend this Service at any time. Please refer to the relevant terms and conditions of the service provision for details (please visit FTLife website for details).
3. Eligible Plans must fulfil the conditions listed below.

Policy effective date	Plan name	Designated Plan code (may refer to Benefit Illustration)
On or after 1 May 2022	Regent Insurance Plan 2 (Premier)	RBWLI3 / RBWLI3A
	Regent Insurance Plan 2 (Global Premier 5-year / 8-year Version)	RBWLI3C5 / RBWLI3C5A / RBWLI3C8 / RBWLI3C8A
On or after 27 September 2021	Regent Prime Insurance Plan II (Premier)	NRRBWL12 / NRRBWL12A
	Regent Elite Insurance Plan II (Premier)	NRRBWL22 / NRRBWL22A
On or after 7 August 2023	MyWealth Savings Insurance Plan (Premier)	NRRBRCIU / NRRBRCIUA / NRRBRCIH NRRBRCIHA / NRRBRCIC / NRRBRCICA

4. Please note that "Second Medical Opinion Service" is available to the Eligible Users upon diagnosis made by a registered medical practitioner that the Eligible Users is required to be admitted to a Network Hospital for medical treatment(s) or surgical procedure(s). Adequate medical documents must be provided to UMP by the eligible users prior to the "Second Medical Opinion Service". For the avoidance of doubt, "Second Medical Opinion Service" is not, and should not be regarded as medical consultation. If medical consultation is requested, medical fees will be charged accordingly.
5. "Medical Referral Service" is only applicable for the Eligible Users, when the Eligible Plans are in force and only applicable in Hong Kong.
6. "Specialist Referral Service" shall offer to the Eligible Users for information regarding Specialist Referral Service at a designated service center. Specialist Referral Service is solely for non-emergency Specialist Referral and the policy owner and his/her eligible family members (if applicable) shall bear the consultation fee and any fee arising from the specialist consultation.
7. "Designated Service Center(s)" refers to network health care medical service centers. The list of designated service centers is subject to change from time to time without prior notice to the clients.
8. Policy owner and his/her eligible family members (if applicable) of the Eligible Plan shall bear the expenses relating to "Post-Hospitalization Referral Service" for the eligible users.
9. "Mainland China Escort Service and VIP Access" means to make representative available to escort the eligible users to a Network Hospital in China (excluding Hong Kong and Macau) during the cashless arrangement service.
10. Network Doctor(s) refer to a group of designated medical specialists or designated doctors registered under UMP network. This list of doctors is subject to change from time to time without prior notice to clients.
11. "Network Hospital(s)" refer to designated hospitals or healthcare providers under UMP network. The designated network hospitals or healthcare providers list is applicable to "Mainland China Escort Service and VIP Access", but is subject to change from time to time without prior notice. Please refer to FTLife company website www.ftlife.com.hk or search the mobile app "Reach FTLife" for the latest list of designated network hospitals and healthcare providers.
12. All e-ConNET Healthcare Service (Regent and Wealth Series) are not for sales, and not convertible to cash or other medical service.
13. No person other than the eligible users and FTLife will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
14. This flyer is intended to be distributed in Hong Kong only and shall not be construed as an offer to sell or a solicitation to buy or provision of any of our products outside Hong Kong. FTLife declares that it has no intention to offer to sell, to solicit to buy or to provide any of its products in any jurisdiction other than Hong Kong in which such offer to sell or solicitation to buy or provision of any product of FTLife is illegal under the laws of that jurisdiction.